

## PASSWORD RESET

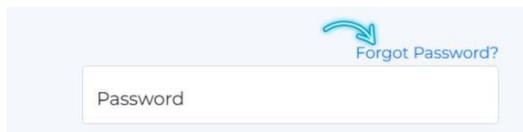
1. I-click ang Google Chrome Browser or kahit anong browser



2. I-type sa browser ang **member.sss.gov.ph/member/**



3. I-click ang **“Forgot Password?”**



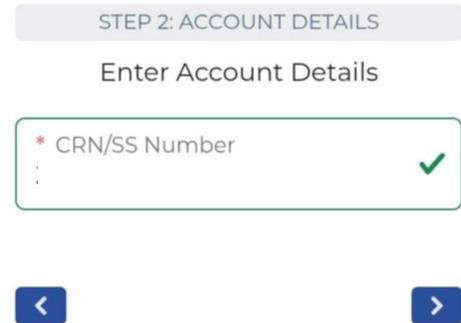
4. I- click ang **“Member”**



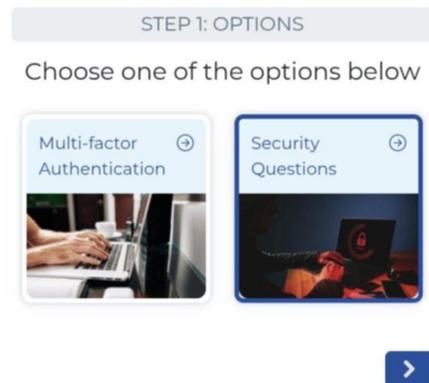
5. Kung ang napili mo ay **“Multi-factor Authentication”** I-click ang **“>”** na button



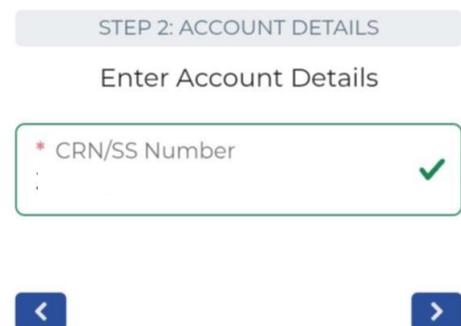
I-encode ang iyong CRN/SS Number at I-click ang **“>”** na button



Kung ang napili mo ay **“Security Questions”** I-click ang **“>”** na button



I-encode ang iyong CRN/SS Number at I-click ang **“>”** na button



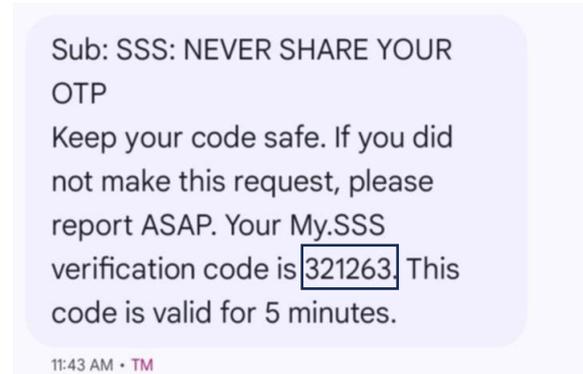
6. Sagutan ang iyong security question na iyong nilagay at "I-click ang ">" na button

\* What is your first pet's name?  
 ✓

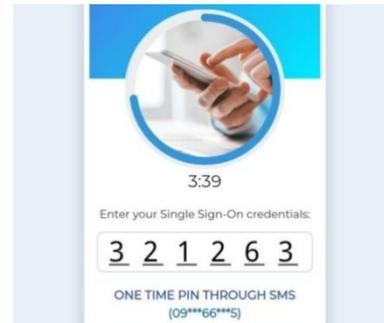
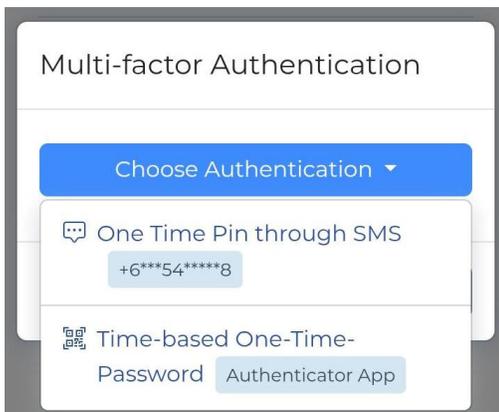
\* What is the nickname of your mother?  
 ✓

< >

Buksan ang iyong messages, kopyahin ang 6 na digit pin, I- encode ito sa box at I-lagay ang iyong bagong "Password" at I-click ang ">" na icon



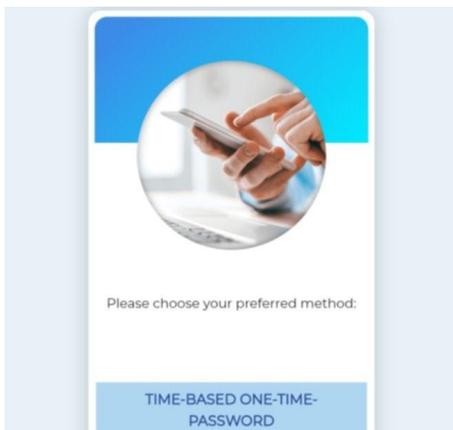
Pumili ng Multi-factor Authentication para ma reset ang iyong password.



Kung ang napili mo ay OTP (ONE-TIME-PASSWORD) I-click one time pin through SMS.

\* New Password

\* Confirm New Password

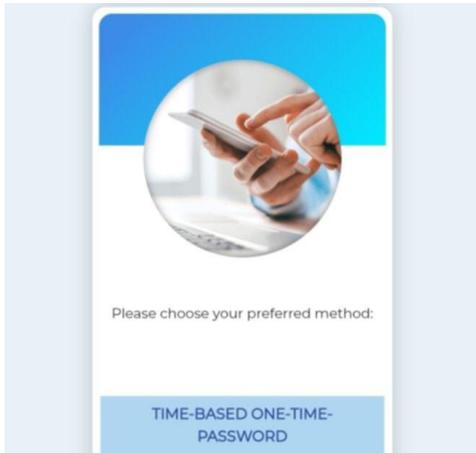


**Tip:**

– Ang password ay dapat may atleast isang "Special character" (#@\_!), isang "Uppercase" na Letter, isang "Small letter" at isang "Number".

**Example: P@ssw0rd- @Password123**

Kung ang napili mo ay TOTP (TIME-BASED ONE TIME- PASSWORD) I- click ang **“Time-based one time- password”** at I-lagay ang iyong bagong **“Password”** at I-click ang **“>”** na icon



**Tip:**

– Ang password ay dapat may atleast isang **“Special character”** (#@\_!), isang **“Uppercase”** na Letter, isang **“Small letter”** at isang **“Number”**.

**Example: P@ssw0rd- @Password123**

STEP 4: COMPLETED

Change Password

Your password has been updated successfully. You may now log in to your account.



Buksan ang inyong **“Google authenticator”**, I-encode ito sa box at I-click ang login

